

**ARTIFICIAL HEDGE PANEL INSTALLATION GUIDE**  
**PLEASE KEEP FOR FUTURE REFERENCE**

**TOOLS AND MATERIALS REQUIRED (NOT INCLUDED)**

**For wire mesh, chain link and iron fences:**

- Green zip ties
- Scissors

**For drywall and wood walls:**

- 1/2 in x 1/2 in (1.27 cm x 1.27 cm) crown 20-gauge staples and stapler
- Scissors

**For concrete and brick walls:**

- 3/16 in x 1 3/4 in (0.47 cm x 4.45 cm) in washer head concrete screws and drill
- Scissors

**For aluminium and metal walls:**

- 3/4 in (1.90 cm) truss head self-tapping screws and drill
- Scissors

**PREPARATION:**

- Measure the installation area prior to beginning the installation.
- Plan the placement of each hedge panel.
- Hedge panels can be cut using scissors, or by simply detaching the hedge panels where they connect. See image below.

**INSTALLATION:**

*Always begin the installation at the top of the installation surface and work horizontally until a row is completed. Ensure the hedge is properly secured as you progress.*

**WIRE MESH, CHAIN LINK, AND IRON FENCE INSTALLATIONS**

1. Hold the hedge panel in place. Use the zip ties to fasten the hedge directly to the fence.
2. Place one zip tie in each corner of a panel or approximately every 6 in (15.24 cm).
3. Continue placing zip ties to the fence and secure as needed.

**DRYWALL AND WOOD WALL INSTALLATIONS**

1. Staple the plastic mesh in the back of the panel to the wall to hold it securely in place.
2. Staple the hedge approximately every 6 in (15.24 cm).
3. Continue to staple the hedge to the drywall or wood wall and secure as needed.

**CONCRETE AND BRICK WALL INSTALLATIONS**

1. Hold the hedge panel in place. Drill one hole in the top left and top right corner of each panel, placing a screw at least once every 6 in (15.24 cm).
2. Secure the artificial hedge to the surface by screwing a washer head anchor in each hole on the corner of each panel.
3. Continue and secure the hedge as needed.

**ALUMINUM AND METAL WALL INSTALLATIONS**

1. Hold the hedge panel in place and secure a 3/4 in (1.90 cm) truss head self-tapping screw every 6 in (15.24 cm).
2. Continue and secure the hedge as needed.

**CAUTION**

1. Do not use the product for purposes other than its intended use.
2. Do not mount the hedge panels near gas or electric heaters, fireplace, candles or any sources of fire or heat.
3. The hedge panels must be installed according to the instructions provided by the manufacturer for guaranteed performance and appearance.
4. When not in use, store neatly in a cool, dry location protected from sunlight.
5. The panel's detachable leaves can be a choking hazard for children aged 3 and under. Use caution around children of this age group as this product contains small parts. Please avoid placing it in areas where the product can be reached by children aged 3 and under, as well as areas designed for children of this age group; this panel is not a toy.

**WARRANTY**

J Sonic Artificial Hedge Panels are covered by an 8-year limited residential warranty against manufacturing defects and extreme color fading under normal weather conditions. After a period of time, gradual fading may occur depending on the total exposure to sunlight. Warranty is guaranteed to the original purchaser for a period of eight (8) years from the original purchase date and is non-transferable.

**The following conditions apply to the warranty and may void the warranty if not followed correctly:**

- The artificial hedge panels must be installed according to the instructions provided by the manufacturer for guaranteed performance and appearance.
- The artificial hedge panels must not be used or installed as flooring.
- If filing a warranty claim, it must be submitted within 30 days of the discovery of a manufacturing defect.
- Proof of purchase, such as a bill of sale is mandatory when requesting warranty service.
- The manufacturer reserves the right to designate a representative to inspect the artificial hedge panel in question and remove samples for analysis.
- The warranty covers the replacement material but excludes labor cost and any other secondary costs.

**Warranty exclusions include, but are not limited to the following:**

- Failure or damages to the product due to high levels of UV exposure.
- Failure or damages to the product such as burns, distortions, discolorations, or deformations caused by external heat sources (i.e., BBQs or reflections from glass surfaces such as windows).
- Failure or damages caused by plants (or vegetation of any sort) growing directly upon or in contact with any portion of the product (such as sap from trees) or any gardening or landscaping equipment.
- Failure or damages caused by accidents, cuts, vandalism, abuse or other sources not related to the manufacturing of the product.
- Failure or damages caused by corrosive materials or other chemicals.
- Failure or damages to the product due to high pressure or high mineral content water sprays or sprinklers.
- Failure or damages caused by improper installation, maintenance, protection, or repair of the product. This includes damages to the product due to using non-recommended parts and accessories, and/or improper placement of attachment accessories to the product.
- Failure or damages to the product caused by extreme weather conditions such as high wind or sandstorms, a case of force majeure (i.e., fire, flood, natural disasters etc.), or any event that is not caused by the product itself.
- Failure or damages to the product due to commercial applications.

In no event shall the manufacturer and/or retailer be liable for any incidental or consequential damages (including but not limited to liability for economic loss, personal injury, property damages and/or any other damages) connected to the use of this product or improper installation.

For any question, please contact our Customer Service Department by email at [info@jsonic.ca](mailto:info@jsonic.ca) or by telephone at 1-833-540-2118.

